



QUALITY POLICY

Regal South East Limited is committed to a Management System to control a wide range furniture removal, storage and packing services with a professional workforce. To achieve this, the company recognises the need to have planned effective management working to a management system that meets the criteria of ISO9001:2015, ISO14001:2015 and BS EN12522: 2024.

Regal have established a reliable service that meets customer requirements and the addition of an accredited quality management system is the next step in its commitment to customer satisfaction allowing further expansion to new larger premises giving the potential to meet future customer demands.

It is the specific responsibility of the top management to ensure a programme of continual improvement by setting company objectives and ensuring the resources are available for completing, analysing and reviewing these objectives and all other aspects of the quality management system.

Regal Moving & Storage Ltd shall at all times comply with statutory and regulatory requirements with specific responsibility towards Health & Safety.

All procedures referenced in the management system manual and detailed in the supplementary process maps have been approved by the undersigned. It is the express responsibility of all senior staff to ensure that all **Regal South East Ltd** personnel are aware of, and work to, the management system.

We pride ourselves on our quality and customer service.

Approved by _____
Managing Director